



Tools

- ⇒ Preconfigured Business Processes
- ⇒ Developed Add-Ons to Enhance Synergy

Manuals

- ⇒ Training Guides for Users
- ⇒ Product Knowledge

Customization

- ⇒ Synergy and Tools do not address your requirements

Training

- ⇒ On-site
- ⇒ Remote Training

Workspaces / Reports

- ⇒ Development

Discover Hidden Functionality KnowledgeSync Event Manager

Application:

The KnowledgeSync Event Manager provides functionality for most Synergy Customers in the creation of new workflow requests. This can occur that when a new prospect is created in Synergy, the sales person linked to that account is notified with a workflow request.

Other customers commonly have documents (Reports and Forms) created and e-mailed to accounts based upon an action in your software. This example could be that when a new Sales Order is entered into your software, a Thank-You Acknowledgement is e-mailed to the customer.

Other common functions include the updating of fields in the SQL databases from other actions. Some customers use this tool to monitor incoming e-mail messages (sales@mycompany.com) and create workflow tasks to employees using Synergy.

Reviewing this document, you will find additional uses for this KnowledgeSync Event Manager. If you own this tool, start enhancing it use within your organization. Should you not have this tool, seriously consider it.

Functionality:

- ⇒ Ideas on other uses of the tool in your organization.
- ⇒ Tips on undiscovered functionality
 - > Formatting Alert Messages without using HTML coding
 - > Dynamic File Attachments
 - > Multi-Field Joins in the Query Designer
 - > Multi-Query Events
 - > Working with Date Based Calculations

Features:

Discover the Power of this tool with this document.

Contact us to schedule a live demonstration today.

HAVING THE RIGHT TOOLS

= IMPORTANT

HOW TO BEST USE THEM

= PRICELESS

CONTACT US FOR TRAINING

SYNERGYEXPERT.COM

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