

Use Synergy More Effectively in your Business with our Tools, Manuals and Tips



Workflow Plus Free Field Enhancement

The GLM Systems Workflow Plus Free Field Tool provides more functionality and an increased number of Free Fields of all types, including Attachments and Long Comment Fields.



When the design specifications was created, GLM Systems added an additional 50 Free Text Fields to a single Request. Bringing the total to 65 Free Text Fields. This has been enough for many customers throughout the years.

Due to some customer requests, an additional 40 free text fields have now been added bring the total to 105 to be used in a single Request. Just imagine your own requests and having more than standard Synergy provides. For more information on this tool, visit our site:

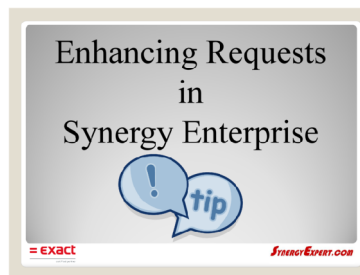
[Click Here](#)

These extra Free Text Fields are available for Macola 10.6.1 and Above Customers and Synergy Standalone Version 261.

Enhancing Requests in Synergy Enterprise

I have compiled a presentation that displays various formatting and other functions that you may use while building your workflow requests.

I recently presented this document at a Macola Customer Conference in Toronto and it was well received. You may download this information below.



I have included the presentation as both a PDF document and in a PowerPoint Presentation. The PowerPoint allows the ability to easily copy and paste the sample codes necessary to accomplish this functionality.

[Download PDF](#)

[Download Presentation](#)

Speed Up Your Workflow Processes

Recently some Synergy Users have approached me and have asked my opinion on how to speed up the use of Workflow Processes within their organization.

By reviewing the attached Exact Software Document ([15.495.892](#)), you can get a handle on the time involvement to push a process forward in your organization.

Two suggestions that I can recommend to make workflow Processes faster from Initial Step to History include:

1. In the Request Definition, select the Flow / Actions / Overdue and place values in the boxes. Using the GLM Rules Engine or the Event Manager, create e-mails to resources that have not responded to Action with a notification to Act.

And if nothing is accomplished within a certain time frame after the notification, send a notice via e-mail to their immediate supervisor. This should get action fairly quickly.

2. Invest in the GLM Report Within Requests Tool. This Tool allows you to embed SSRS reports directly into a workflow request. Having the information within the request for a Resource to review when the request is opened, rather than going out to other screens or software programs will drastically increase the speed of actions with requests. And 5 SSRS reports may be viewed in a single request.

Some customers have told me that they are seeing 40% or more time efficiency through the use of this tool.

[Here is the link to this tool on our website.](#)



Purchase a Tool, Receive a Free Manual

Through the end of this year, for all customers purchasing a new tool from our organization, we will provide a copy of our Manual "[Effectively Using the Fields within Requests](#)" at no charge.

This manual has been updated to Version 261, although very few changes have occurred since Version 258.

[Download the Table of Contents and a sample page from this manual.](#)



Upcoming Price Increase for January 1, 2019

On January 1st, we will be coming out with a new price sheet. Many of the tools and manuals can expect a price increase between 2% - 4%.

This is the time to purchase Tools and Manuals from us before this price increase occurs. You may review our catalog and current pricing below.



Catalog and Website Links

With over 85 tools in our website (and catalog), we are sure that you can find solutions for many of your desired enhancements with Synergy Enterprise.



If you are interested in any of our tools, please contact us for a demo. Or visit our website and take a look at the presentations for each of our tools.

[Catalog](#)
[Price Sheet](#)
[Website](#)

With all of our tools, we provide installation and training (30 minutes) at no additional costs.

Communications with Synergy Expert

You may inquire about the tools / manuals that we sell by one of three methods:

- Contact myself at dkloepfer@synergyexpert.com
- Call me at 847-867-4401 which is my mobile number
- Call our office at 847-956-6500 and ask for assistance.



We welcome your comments and inquiries.

SynergyExpert.com
| 866-799-3485 | dkloepfer@synergyexpert.com |

SynergyExpert.com, 3550 West Salt Creek Lane, Suite 110, Arlington Heights, IL 60005

SafeUnsubscribe™ {recipient's email}

[Forward this email](#) | [About our service provider](#)

Sent by dkloepfer@donas.com in collaboration with

Constant Contact 

Try it free today