

# How the Rule Engine Can Benefit Your Organization

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# What is the Rules Engine?

Alert



Business Rules

Proactive Reaction



Actions

# What is the Rules Engine?

- ✓ A Tool that will Allow You to Create Business Rules in Synergy Enterprise Cards & Workflow Requests
- ✓ Rules are Proactive, Not Reactive when using an Event Manager Product
- ✓ Rules are Enforced Before Saving a Card or Workflow Request, Not Afterwards

# What is the Rules Engine?

This Tool will allow Message Actions such as:

- ✓ Error Message

Display an error message when an invalid action is attempted

- ✓ Warning Message

Display a warning message when an invalid action is attempted

- ✓ Access Denied

Limit access to Synergy screens or functionality

- ✓ Note

Display a message (with logic) when Card or Request is opened

# What is the Rules Engine?

This Tool will allow Actions using Synergy Entities (Over 250 available in Synergy) which can:

- ✓ Create

- ✓ Update

- ✓ Delete

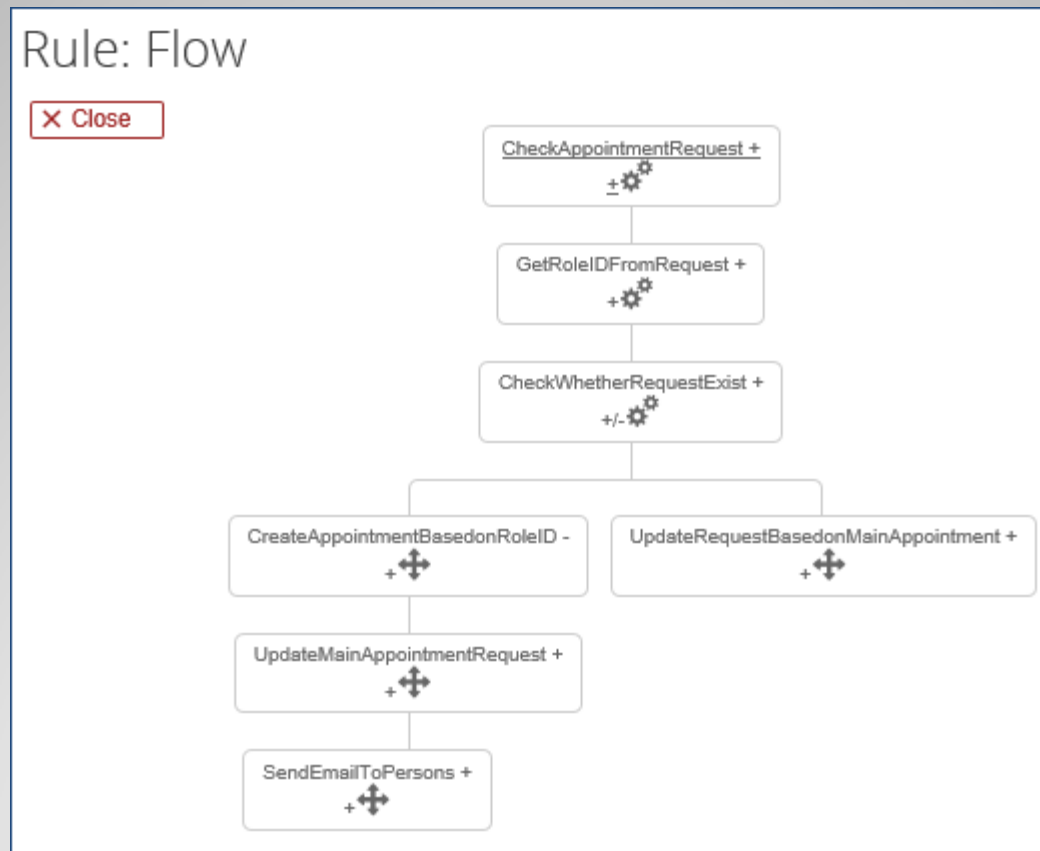
- ✓ Scripting

This provides the option to add javascript to the standard pages

# Rules

- ✓ Simple formulas which check one set of criteria
- ✓ Full set of Rules which are linked together via a Parent - Child Structure

# Parent – Child Relationship



# Skills Necessary to Use Product

- ✓ Knowledge of Synergy / including Tables and Fields
- ✓ Familiarity with Building / Modifying SQL Commands
- ✓ Understanding of the Business Process that you are Enhancing through the Use of the Rules Engine
- ✓ Product Specific Training on Rules Engine



# More Information

Please contact us to schedule a demo or  
receive additional information on our tools

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