

Dave Kloepfer

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To: Dave Kloepfer
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Use Synergy More Effectively in your Business with our Tools, Manuals and Tips

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Logistics Management in Synergy

I have completed a series of Documents for organizations wishing to learn (in a fast overview) functionality of a specific Synergy Module.

Just off the press is my Logistics Management document. Inside of this document you can find pages of bullet points that highlight the use of this module.

For further information on this module, you can talk to your Synergy Consultant and mention this document.

Upcoming issues of this Newsletter will highlight Documents on the other Modules within Synergy.

[Download Here](#)



SSRS Reporting Options within Synergy

This week I was speaking with a Resource that was taking on the Role of Synergy Administrator. We were discussing the use of viewing SSRS Reports in the product.

Without knowing how Synergy works with SSRS Reports, this organization had a hyperlink to the Report Server and they would leave Synergy each and every time they wanted to view data.

We did a quick GoToMeeting and minutes later - he was shown 7 examples of SSRS Report Viewing within Synergy. Making him rethink how his Resources could view information in the future within Synergy.

I prepared this document to showcase the Seven Options for utilizing SSRS Reports within Synergy.

[SSRS Reporting Using Synergy Enterprise](#)



Newly Revised Synergy Hyperlinks

Where do you go to find Answers about Synergy Enterprise?

One of the first places that you should visit is the attached PDF Document that provides suggested URLs and Document IDs in order for you to find your information faster.

For example, to find all of the current Synergy database Documents, go to the customer portal and enter the number 18,127,775 in the field labeled "ID" and you should see the home page of Database Documentation.

You may need to replace the comma between the digits to that of a period to get your information, depending upon the Customer Portal that you are visiting.

Download this Updated [Synergy Hyperlink Document](#).



Purchase a Tool, Receive a Free Manual

Through the end of this year, for all customers purchasing a new tool from our organization, we will provide a copy of our Manual "[Effectively Using the Fields within Requests](#)" at no charge.

This manual has been updated to Version 261, although very few changes have occurred since Version 258.

[Download the Table of Contents and a sample page from this manual.](#)



Upcoming Price Increase for January 1, 2019

On January 1st, we will be coming out with a new price sheet. Many of the tools and manuals can expect a price increase between 2% - 4%.

This is the time to purchase Tools and Manuals from us before this price increase occurs. You may review our catalog and current pricing below.



Catalog and Website Links

With over 85 tools in our website (and catalog), we are sure that you can find solutions for many of your desired enhancements with Synergy Enterprise.

If you are interested in any of our tools, please contact us for a demo. Or visit our website and take a look at the presentations for each of our tools.

[Catalog](#)
[Price Sheet](#)
[Website](#)



With all of our tools, we provide installation and training (30 minutes) at no additional costs.

Communications with Synergy Expert

You may inquire about the tools / manuals that we sell by one of three methods:

- Contact myself at dkloepfer@synergyexpert.com
- Call me at 847-867-4401 which is my mobile number
- Call our office at 847-956-6500 and ask for assistance.

We welcome your comments and inquiries.



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